House Bill 1050 (AS PASSED HOUSE AND SENATE)

By: Representatives Benton of the 31^{st} and Smith of the 113^{th}

A BILL TO BE ENTITLED AN ACT

1	To amend Chapter 39A of Title 43 of the Official Code of Georgia Annotated, relating to real
2	estate appraisers, so as to add regulations for the establishment and maintenance of a real
3	estate appraisal management company; to correct cross-references; to provide for related
4	matters; to provide for an effective date; to repeal conflicting laws; and for other purposes.
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5	BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:
6	SECTION 1.
7	Chapter 39A of Title 43 of the Official Code of Georgia Annotated, relating to real estate
8	appraisers, is amended in Code Section 43-39A-1, relating to the short title, by revising said
9	Code section as follows:
10	″43-39A-1.
11	This chapter shall be known and may be cited as the 'Real Estate Appraiser and Real Estate
12	Appraisal Management Company Classification and Regulation Act."
13	SECTION 2.
14	Said chapter is further amended in Code Section 43-39A-2, relating to definitions relative to
15	real estate appraisers, by revising said Code section as follows:
16	″43-39A-2.
17	As used in this chapter, the term:
18	(1) 'Analysis' means a study of real estate or real property other than one estimating
19	value.
20	(2) 'Appraisal' or 'real estate appraisal' means an analysis, opinion, or conclusion
21	prepared by an appraiser relating to the nature, quality, value, or utility of specified
22	interests in, or aspects of, identified real estate. An appraisal may be classified by subject
23	matter into either a valuation or an analysis.
24	(3)(A) 'Appraisal management company' means a person who for compensation:

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25	(i) Functions as a third-party intermediary between an appraiser and a user of real
26	estate appraisal services;
27	(ii) Administers a network of appraisers performing real estate appraisal services as
28	independent contractors;
29	(iii) Enters into an agreement to provide real estate appraisal services with a user of
30	such services and one or more appraisers performing such services as independent
31	contractors; or
32	(iv) Otherwise serves as a third-party broker of appraisal services.
33	(B) 'Appraisal management company' does not include:
34	(i) Any person licensed to practice law in this state who orders an appraisal in
35	connection with a bona fide client relationship when that person directly contracts
36	with an appraiser;
37	(ii) Any person that contracts with an appraiser acting as an independent contractor
38	for the completion of a real estate appraisal assignment and who, upon the completion
39	of such an assignment, cosigns the appraisal report with the appraiser who is acting
40	as an independent contractor;
41	(iii) Any federal, state, or local government or any of its departments, agencies, or
42	authorities that order appraisals; or
43	(iv) Any person who orders an appraisal on behalf of any federal, state, or local
44	government or its departments, agencies, or authorities as an employee thereof.
45	(4) 'Appraisal management services' means services performed by an appraisal
46	management company and may include, but are not limited to, such activities as
47	recruiting appraisers, contracting with appraisers to perform real estate appraisal activity,
48	negotiating fees for appraisals, receiving appraisal orders and appraisal reports, and
49	submitting appraisal reports received from appraisers to clients.
50	
	(3)(5) 'Appraisal report' means any communication, written or oral, of an appraisal. For
51	(3)(5) 'Appraisal report' means any communication, written or oral, of an appraisal. For purposes of this chapter, the testimony of an appraiser dealing with the appraiser's
51 52	
	purposes of this chapter, the testimony of an appraiser dealing with the appraiser's
52	purposes of this chapter, the testimony of an appraiser dealing with the appraiser's analyses, conclusions, or opinions concerning identified real property is deemed to be an
52 53	purposes of this chapter, the testimony of an appraiser dealing with the appraiser's analyses, conclusions, or opinions concerning identified real property is deemed to be an oral appraisal report.
52 53 54	purposes of this chapter, the testimony of an appraiser dealing with the appraiser's analyses, conclusions, or opinions concerning identified real property is deemed to be an oral appraisal report. (6) 'Appraisal review' means the act or process of developing and communicating an
52 53 54 55	 purposes of this chapter, the testimony of an appraiser dealing with the appraiser's analyses, conclusions, or opinions concerning identified real property is deemed to be an oral appraisal report. (6) 'Appraisal review' means the act or process of developing and communicating an opinion about the quality of another appraiser's work that was performed as part of an
52 53 54 55 56	 purposes of this chapter, the testimony of an appraiser dealing with the appraiser's analyses, conclusions, or opinions concerning identified real property is deemed to be an oral appraisal report. (6) 'Appraisal review' means the act or process of developing and communicating an opinion about the quality of another appraiser's work that was performed as part of an appraisal assignment, except that an examination of an appraisal for grammatical,
52 53 54 55 56 57	 purposes of this chapter, the testimony of an appraiser dealing with the appraiser's analyses, conclusions, or opinions concerning identified real property is deemed to be an oral appraisal report. (6) 'Appraisal review' means the act or process of developing and communicating an opinion about the quality of another appraiser's work that was performed as part of an appraisal assignment, except that an examination of an appraisal for grammatical, typographical, or other similar errors shall not be an appraisal review.
52 53 54 55 56 57 58	 purposes of this chapter, the testimony of an appraiser dealing with the appraiser's analyses, conclusions, or opinions concerning identified real property is deemed to be an oral appraisal report. (6) 'Appraisal review' means the act or process of developing and communicating an opinion about the quality of another appraiser's work that was performed as part of an appraisal assignment, except that an examination of an appraisal for grammatical, typographical, or other similar errors shall not be an appraisal review. (4)(7) 'Appraisal Subcommittee' means the designees of the heads of the federal financial

61	(5)(8) 'Appraiser' means any person who, for a valuable consideration or with the intent
62	or expectation of receiving the same from another, engages in real estate appraisal
63	activity on any type of real estate or real property.
64	(6)(9) 'Appraiser classification' means any category of appraiser which the board creates
65	by designating criteria for qualification for such category and by designating the scope
66	of practice permitted for such category, including the registration of real estate appraisal
67	management companies.
68	(10) 'Appraiser panel' means a group of independent appraisers selected to perform an
69	appraisal valuation or analysis for an appraisal management company.
70	(7)(11) 'Board' means the Georgia Real Estate Appraisers Board established pursuant to
71	the provisions of this chapter.
72	(8)(12) 'Certified appraisal' or 'certified appraisal report' means an appraisal or appraisal
73	report given, signed, and certified as such by a certified real estate appraiser. A certified
74	appraisal or appraisal report represents to the public that it meets the appraisal standards
75	defined in this chapter.
76	(13) 'Client' means any person who enters into an agreement with an appraiser or an
77	appraisal management company for the performance of real estate appraisal activity.
78	(9)(14) 'Commission' means the Georgia Real Estate Commission created in Code
79	Section 43-40-2.
80	(10)(15) 'Commissioner' means the real estate commissioner.
81	(16) 'Controlling person' means:
82	(A) An owner, officer, or director of a corporation, partnership, or other business entity
83	seeking to offer appraisal management services in this state;
84	(B) An individual employed, appointed, or authorized by an appraisal management
85	company who has the authority to enter into a contractual relationship with other
86	persons for the performance of appraisal management services and has the authority to
87	enter into agreements with appraisers for the performance of appraisals; or
88	(C) An individual who possesses, directly or indirectly, the power to direct or cause the
89	direction of the management or policies of an appraisal management company.
90	(11)(17) 'Evaluation assignment' means an engagement for which an appraiser is
91	employed or retained to give an analysis, opinion, or conclusion that relates to the nature,
92	quality, or utility of identified real estate or identified real property.
93	(12)(18) 'Federally related transaction' means any real estate related financial transaction
94	which (A) a federal financial institutions regulatory agency or the Resolution Trust
95	Corporation engages in, contracts for, or regulates; and (B) requires the services of an
96	appraiser.

97 (13)(19) 'Independent appraisal assignment' means an engagement for which an appraiser 98 is employed or retained to act, or would be perceived by third parties or the public as 99 acting, as a disinterested third party in rendering an unbiased analysis, opinion, or 100 conclusion relating to the nature, quality, value, or utility of identified real estate or 101 identified real property.

(20) 'Owner' means any person who owns 5 percent or more of an appraisal management
 company.

(21) 'Person' means an individual, partnership, limited liability company, limited
 partnership, corporation, association, or any other legal or commercial entity.

(14)(22) 'Real estate' means condominiums and leaseholds as well as any other interest
 or estate in land, whether corporeal, incorporeal, freehold, or nonfreehold and whether
 the real estate is situated in this state or elsewhere. Such term also includes any structure
 or structures equipped with the necessary service connections and made so as to be
 readily moveable as a unit or units when such a structure is affixed to land.

(15)(23) 'Real estate appraisal activity' means the act or process of valuation of real
 estate or real property and preparing an appraisal report.

113 (16)(24) 'Real estate related financial transaction' means any transaction involving:

(A) The sale, lease, purchase, or exchange of or investment in real estate or realproperty or the financing thereof;

116 (B) The refinancing of real estate or real property; and

117 (C) The use of real estate or real property as security for a loan or investment,118 including mortgage backed securities.

(17)(25) 'Real property' means one or more defined interests, benefits, and rights inherent
 in the ownership of real estate.

(18)(26) 'Specialized services' means services, other than independent appraisal
 assignments which are performed by an appraiser. Specialized services may include
 marketing, financing, and feasibility studies; valuations; analyses; and opinions and
 conclusions given in connection with activities such as real estate brokerage, mortgage
 banking, real estate counseling, and real estate tax counseling.

(19)(27) 'State' means any state, district, territory, possession, or province of the United
 States or Canada and any sovereign nation or any political subdivision of such sovereign
 nation.

129 (20)(28) 'Valuation' means an estimate of the value of real estate or real property.

(21)(29) 'Valuation assignment' means an engagement for which an appraiser is
 employed or retained to give an analysis, opinion, or conclusion that estimates the value
 of an identified parcel of real estate or identified real property at a particular point in

133 time."

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134	SECTION 3.
135	Said chapter is further amended in Code Section 43-39A-6, relating to records maintained
136	by the Georgia Real Estate Appraisers Board, by revising subsection (b) as follows:
137	"(b) The board shall maintain records so that it may certify the history of appraisers or any
138	person issued an appraisal management company registration under this chapter for a
139	period of up to five years preceding the date of certification. The board may certify the
140	classification history of an appraiser or appraisal management company based on electronic
141	data that it maintains. When that electronic data is derived from a paper record, upon
142	converting the information on the paper record to electronic form and after verification of
143	the electronic record, the board may:
144	(1) Properly destroy the paper record; or
145	(2) Retain the paper record for a period of time determined by the board."
146	SECTION 4.
147	Said chapter is further amended in Code Section 43-39A-7, relating to application for real
148	estate appraiser classification, by revising said Code section as follows:
149	″43-39A-7.
150	(a) Any person desiring to act as a real estate appraiser must file an application for an
151	appraiser classification with the board. All original and subsequent applications filed with
152	the board shall be in such form and detail as the board shall prescribe, setting forth the
153	following:
154	(1) The name and address of the applicant and the name under which the applicant
155	intends to conduct business;
156	(2) The place or places, including the city with the street and street number, if any, where
157	the business is to be conducted; and
158	(3) Such other information as the board shall require.
159	(b)(1) No person shall directly or indirectly engage or attempt to engage in business as
160	an appraisal management company, directly or indirectly engage or attempt to perform
161	appraisal management services, or advertise or hold itself out as engaging in or
162	conducting business as an appraisal management company without first obtaining a
163	registration issued by the board.
164	(2) The registration required by paragraph (1) of this subsection shall, at a minimum,
165	include the following:
166	 (A) Name of the entity seeking registration; (B) Business address of the entity seeking registration which must be leasted and
167	(B) Business address of the entity seeking registration which must be located and maintained within this state;
168	maintainad within this state.

169 (C) Telephone contact information of the entity seeking registration;

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170 (D) If the entity is not a corporation that is domiciled in this state, the name and contact 171 information for the company's agent for service of process in this state; 172 (E) The name, address, and contact information for any individual or any corporation, 173 partnership, or other business entity that owns 5 percent or more of the appraisal 174 management company; 175 (F) The name, address, and contact information for a designated controlling person to 176 be the primary communication source for the board; 177 (G) A certification that the entity has a system and process in place to verify that a 178 person being added to the appraiser panel of the appraisal management company for 179 appraisal services to be performed in Georgia holds a license or certification in good 180 standing in Georgia pursuant to this chapter; 181 (H) A certification that the entity has a system in place to review the work of all 182 appraisers who are performing real estate appraisal services for the appraisal 183 management company on a periodic basis to validate that the real estate appraisal services are being conducted in accordance with the standards for real estate appraisals 184 185 established by the board; 186 (I) A certification that the entity maintains a detailed record of each service request that it receives for appraisal services within the State of Georgia and the name, address, and 187 188 telephone number of the appraiser who performs the requested real estate appraisal 189 services for the appraisal management company; 190 (J) An irrevocable consent to service of process; and 191 (K) Any such other information as the board shall require. 192 (3) The board shall issue a unique registration number to each appraisal management 193 company. 194 (4) The board shall publish annually a list of the appraisal management companies that 195 have registered pursuant to this chapter and have been issued a registration number. 196 (5) An appraisal management company shall be required to disclose the registration 197 number on each engagement letter utilized in assigning an appraisal request for real estate 198 appraisal assignments within the State of Georgia. 199 (b.1) Any employee or independent contractor of an appraisal management company who 200 performs appraisal review services must be an individual who holds a valid appraiser 201 license or certification issued pursuant to this chapter. 202 (b)(c) Notwithstanding any provision of Article 4 of Chapter 18 of Title 50 to the contrary, 203 all applications, including supporting documents and other personal information submitted 204 by applicants, and classified appraisers, and appraisal management companies as part of 205 an application filed with the board, shall be confidential. The board shall deem as public 206 records the following information and shall make such information reasonably available

for inspection by the general public: an appraiser's name, classification number and status, business name, business address, business telephone number, type of classification held, and term of classification; the fact that an appraiser has or has not received a disciplinary sanction; and such other information pertaining to the classification of an appraiser or approval of a school, course, or instructor as the board may determine by rule."

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SECTION 5.

Said chapter is further amended in Code Section 43-39A-11, relating to fees associated with
real estate appraisers classification, by adding a new subsection to read as follows:

- 215 "(n) The board may through the establishment of rules or regulations require that an
- 216 <u>applicant for registration as a real estate appraisal management company provide proof of</u>
- 217 <u>financial responsibility in the form of a surety bond, cash or property bond, or trust or</u>
- 218 escrow account to secure faithful performance of the standards required of an appraisal
- 219 <u>management company under this chapter.</u>"
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SECTION 6.

Said chapter is further amended in Code Section 43-39A-13, relating to the powers of the
Georgia Real Estate Appraisers Board, by revising said Code section as follows:

223 ″43-39A-13.

The board, through its rules and regulations, shall have the full power to regulate the 224 225 issuance of appraiser classifications and registrations, to discipline appraisers in any 226 manner permitted by this chapter, to establish qualifications for appraiser classifications 227 and registrations consistent with this chapter, to regulate approved courses, and to establish 228 standards for real estate appraisals, and to establish standards consistent with this chapter 229 for appraisal management companies operating within the State of Georgia. Except for conducting an investigation as provided in this chapter, the board is authorized to enter into 230 231 such contracts as are necessary to carry out its duties under this chapter; provided, however, the board may enter into contracts to assist it in the conduct of investigations 232 authorized by this chapter only whenever it needs special legal or appraisal expertise or 233 234 other extraordinary circumstances exist. Whenever the board contracts to perform such 235 investigative functions, any such contractor working on an investigation authorized by this chapter shall be under the supervision of the board or a duly authorized representative of 236 237 the board. Any contractor used by the board shall be knowledgeable in the work area for which such contractor is retained. A contractor shall not be empowered to determine the 238 239 disposition of any investigation nor to make any discretionary decision that the board is 240 authorized by law to make. Notwithstanding any other provision of law, the board is 241 authorized to retain all funds received as collection fees for use in defraying the cost of

242	collection of fees required under this chapter. Any such funds not expended for this
243	purpose in the fiscal year in which they are generated shall be deposited in the state
244	treasury; provided, however, that nothing in this Code section shall be construed so as to
245	allow the board to retain any funds required by the Constitution to be paid into the state
246	treasury; provided, further, that the board shall comply with all provisions of Part 1 of
247	Article 4 of Chapter 12 of Title 45, the 'Budget Act,' except Code Section 45-12-92, prior
248	to expending any such funds."
249	SECTION 7.
250	Said chapter is further amended by adding a new Code section to read as follows:
251	" <u>43-39A-14.1.</u>
252	(a) Each appraisal management company applying to the board for registration shall
253	designate a controlling person who shall be the main contact for all communication
254	between the board and the appraisal management company and who shall also serve as the
255	person upon whom service of process may be made in a proceeding against the appraisal
256	management company.
257	(b) The controlling person designated pursuant to subsection (a) of this Code section shall:
258	(1) Have never had a license or certificate to act as an appraiser refused, denied,
259	canceled, surrendered in lieu of a pending revocation, or revoked in any state;
260	(2) Be of good moral character, as determined by the board; and
261	(3) Submit to a background investigation, as determined by the board.
262	(c) Each appraisal management company shall certify to the commission on an annual
263	basis that it:
264	(1) Includes instructions to appraisers in letters of engagement to decline the assignment
265	in the event the appraiser is not geographically competent or the assignment falls outside
266	the appraiser's scope of practice restrictions;
267	(2) Has a system in place to verify that the appraiser receiving the assignment holds a
268	license or registration in good standing in the State of Georgia and has not had a license
269	or certificate to act as an appraiser refused, denied, canceled, surrendered in lieu of a
270	pending revocation, or revoked in any state;
271	(3) Has a system in place to perform an appraisal review on a periodic basis of the work
272	of all appraisers who are performing appraisals for the appraisal management company
273	to validate that the appraisals are being conducted in accordance with the standards for
274	real estate appraisals established by the board;
275	(4) Has reported to the board the results of any appraisal reviews in which an appraisal
276	is found to be substantially noncompliant with the standards for real estate appraisals
277	established by the board or any state or federal laws pertaining to appraisals; and

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278	(5) Maintains records required to be kept by the board that the board is authorized to
279	inspect.
280	(d) An appraisal management company doing business in this state shall not:
281	(1) Knowingly employ any person directly involved in real estate appraisal or appraisal
282	management services who does not hold a license or registration in good standing in the
283	State of Georgia or who has had a license or certificate to act as an appraiser refused,
284	denied, canceled, surrendered in lieu of a pending revocation, or revoked in any state;
285	(2) Knowingly enter into any independent contractor arrangement, whether in oral,
286	written, or other form, with any person for the performance of real estate appraisal
287	services who does not hold a license or registration in good standing in the State of
288	Georgia or who has had a license or certificate to act as an appraiser refused, denied,
289	canceled, surrendered in lieu of a pending revocation, or revoked in any state;
290	(3) Knowingly enter into any contract, agreement, or other business relationship directly
291	involved with the performance of real estate appraisal or appraisal management services,
292	whether in oral, written, or any other form, with any entity that employs, has entered into
293	an independent contract arrangement, or has entered into any contract, agreement, or
294	other business relationship, whether in oral, written, or any other form, with any person
295	who does not hold a license or registration in good standing in the State of Georgia or
296	who has had a license or certificate to act as an appraiser refused, denied, canceled,
297	surrendered in lieu of a pending revocation, or revoked in any state;
298	(4) Request or require an appraiser to modify any aspect of an appraisal report unless the
299	modification provides additional information about the basis for a valuation, corrects
300	objective factual errors in the appraisal report, or provides additional information within
301	the appraisal regarding additional sales provided through an established dispute process;
302	(5) Require an appraiser to prepare an appraisal if the appraiser, in the appraiser's own
303	independent professional judgment, believes the appraiser does not have the necessary
304	expertise for the assignment or for the specific geographic area and has notified the
305	appraisal management company and declined the assignment;
306	(6) Require an appraiser to prepare an appraisal under a time frame that the appraiser,
307	in the appraiser's own professional judgment, believes does not afford the appraiser the
308	ability to meet all the relevant legal and professional obligations, and the appraiser has
309	notified the appraisal management company and declined the assignment;
310	(7) Prohibit or inhibit legal or other allowable communication between the appraiser
311	and a lender, a real estate licensee, or any other person who the appraiser, in the
312	appraiser's own professional judgment, believes possesses information that would be
313	relevant;

314	(8) Knowingly require an appraiser to take any action that does not comply with any
315	provision of this chapter and the rules and regulations promulgated by the board or any
316	assignment conditions and certifications required by the client for whom an appraisal is
317	being performed;
318	(9) Make any portion of its fee or the appraiser's fee contingent on a predetermined or
319	favorable outcome including, but not limited to, a loan closing or a specific dollar amount
320	being determined by the appraiser in the appraisal;
321	(10) Prohibit any appraiser who is part of an appraiser panel from recording the fee that
322	the appraiser was paid by the appraisal management company for the performance of the
323	appraisal within the appraisal report that is submitted by the appraiser to the appraisal
324	management company;
325	(11) Alter, modify, or otherwise change a completed appraisal report submitted by an
326	appraiser by:
327	(A) Permanently removing the appraiser's signature or seal; or
328	(B) Adding information to or removing information from the appraisal report with an
329	intent to change the valuation conclusion; or
330	(12) Require an appraiser to provide the appraisal management company with the
331	appraiser's digital signature or seal; provided, however, that an appraiser shall not be
332	prohibited from voluntarily providing such appraiser's digital signature or seal to another
333	person.
334	(e) An appraisal management company shall separately state to the client the fees paid to
335	an appraiser for appraisal services and the fees charged by the appraisal management
336	company for services associated with the management of the appraisal process, including
337	procurement of the appraiser's services.
338	(f) An appraisal management company shall be held responsible for the actions of its
339	controlling person affiliated with such appraisal management company should such
340	controlling person violate any of the provisions of this chapter or any rules and regulations
341	promulgated by the board or engage in any unfair trade practices.
342	(g) Whenever the board initiates an investigation as provided for in Code Section
343	43-39A-22 and the evidence gathered in the investigation reveals an apparent violation by
344	the appraisal management company of this chapter, of the rules and regulations
345	promulgated by the board, or of any unfair trade practices, including, but not limited to,
346	those listed in this Code section, the board shall file notice of hearing in accordance with
347	Chapter 13 of Title 50, the 'Georgia Administrative Procedure Act.' Whenever an appraisal
348	management company has been found guilty of a violation of any provision of this chapter
349	or the rules and regulations promulgated by the board, or of any unfair trade practices after

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- 350 such hearing has taken place, the board shall have the power to take any one or more of the 351 following actions: 352 (1) Refuse to grant or renew registration to an appraisal management company; 353 (2) Suspend or revoke the registration of an appraisal management company; 354 (3) Impose a fine not to exceed \$1,000.00 for each violation of this chapter, of the rules 355 and regulations promulgated by the board, or of any unfair trade practices with fines for 356 multiple violations limited to \$5,000.00 in any one disciplinary proceeding or such other 357 amount as parties agree; or
- 358 (4) Take other appropriate disciplinary action as established by the rules and regulations
 359 of the board."
- 360

SECTION 8.

361 Said chapter is further amended in Code Section 43-39A-21, relating to hearings for
362 sanctions of appraisers, by revising subsections (a) and (b) as follows:

363 "(a) Before the board shall impose on any appraiser <u>or appraisal management company</u> any 364 sanction permitted by this chapter, it shall provide an opportunity for a hearing for such 365 appraiser <u>or appraisal management company</u> in accordance with Chapter 13 of Title 50, the 366 'Georgia Administrative Procedure Act.' Unless otherwise agreed to by the board, all such 367 hearings shall be held in the county of domicile of the board.

368 (b) If any appraiser, appraisal management company, or applicant fails to appear at any 369 hearing after reasonable notice, the board may proceed to hear the evidence against such 370 appraiser, appraisal management company, or applicant and take action as if such appraiser, appraisal management company, or applicant had been present. A notice of 371 372 hearing, initial or proposed decision, or final decision of the board in a disciplinary 373 proceeding shall be served upon the appraiser, appraisal management company, or 374 applicant by personal service or by certified mail or statutory overnight delivery, return 375 receipt requested, to the last known address of record with the board. If such material is 376 returned marked 'unclaimed' or 'refused' or is undeliverable and if the appraiser, appraisal management company, or applicant cannot, after diligent effort, be located, the real estate 377 378 commissioner shall be deemed to be the agent for such appraiser, appraisal management 379 company, or applicant for the purposes of this Code section, and service upon the real 380 estate commissioner shall be deemed service upon the appraiser, appraisal management 381 <u>company</u>, or applicant."

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SECTION 9.

- 383 Said chapter is further amended in code section 43-39A-22, relating to investigations of
 384 appraisers, by revising subsections (a), (d), and (e) as follows:
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385 "(a) The board may, upon its own motion, and shall, upon the sworn written request of any 386 person, investigate the actions of any appraiser, applicant, appraisal management company, 387 or school approved by the board; provided, however, that, whenever a request for 388 investigation involves an appraisal report which varies from a sales, lease, or exchange 389 price by 20 percent or less, or, if the appraiser or appraisal management company is acting 390 as a tax consultant, which varies from the tax assessor's value by 20 percent or less, the 391 board may in its discretion decline to conduct an investigation. Except for investigations 392 of applicants for appraiser classifications, investigations of allegations of fraudulent 393 conduct, or investigations of possible violations of this chapter which have been litigated 394 in the courts or arise from litigation in the courts, the board shall not initiate an 395 investigation on its own motion or upon a sworn written request for investigation unless 396 the act or acts which may constitute a violation of this chapter occurred within five years 397 of the initiation of the investigation."

398 "(d) The results of all investigations shall be reported only to the board or to the 399 commissioner and the records of such investigations shall not be subject to subpoena in 400 civil actions. Records of investigations shall be kept by the board and no part of any 401 investigative record shall be released for any purpose other than a hearing before the board 402 or its designated hearing officer, review by another law enforcement agency or lawful 403 licensing authority upon issuance of a subpoena from such agency or authority or at the 404 discretion of the board upon an affirmative vote of a majority of the quorum of the board, 405 review by the appraiser, or applicant, or appraisal management company who is the subject 406 of the notice of hearing after its service, review by the board's legal counsel, or an appeal 407 of a decision by the board to a court of competent jurisdiction; provided, however, if an 408 investigation authorized by this chapter results in the board's filing a notice of hearing or 409 entering into settlement discussions with a member of the board, the commissioner shall immediately notify the Governor or the Governor's legal counsel of such action by the 410 411 board. After service of a notice of hearing, the appraiser, or applicant, or appraisal 412 management company who is the subject of the notice of hearing shall have a right to obtain a copy of the investigative record pertaining to the hearing. 413

(e) Whenever the board revokes or suspends for more than 60 days an appraiser
classification or a school approval or whenever an appraiser, appraisal management
<u>company</u>, or an approved school surrenders an appraiser classification or an approval to the
board after the board has filed a notice of hearing, the board shall publish the name of such
appraiser, <u>appraisal management company</u>, or approved school in its official newsletter."

- 419 420 This Act shall become effective 90 days after the date this Act is approved by the Governor 421 or becomes law without such approval.
- 422 **SECTION 11.**
- 423 All laws and parts of laws in conflict with this Act are repealed.